



ZIBU Health Institute

Quality Management Policy

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QUALITY MANAGEMENT POLICY

Purpose

ZIBU Health Institute is committed to delivering high quality educational, research, mentorship, ethical review, remote internship and data analysis services through a structured programme

Scope

This policy applies to all departments, staff members, mentors, researchers, students, collaborators, and external stakeholders associated with ZIBU Health Institute.

Policy Statement

ZIBU Health Institute shall:

- Ensure high standards in educational and research services.
- Promote ethical and evidence based research practices.
- Maintain transparency, accountability, and professionalism.
- Continuously improve organizational processes.
- Ensure stakeholder satisfaction.
- Implement risk based thinking and quality assurance practices.
- Maintain proper documentation and controlled records.

Quality Objectives

- Improve student satisfaction.
- Maintain ethical compliance in all research activities.
- Ensure timely delivery of services.
- Enhance international research collaborations.
- Promote continual organizational improvement.

Responsibility

The Managing Director and Quality Management Cell shall ensure implementation and monitoring of this policy.